Project Name:	Legal Document Imaging
OCIO Project #:	
Department:	California Department of Social Services
Revision Date:	

# **Concept Statement**

### Description

#### Brief description of the proposed project:

Document imaging, organization, storage, search and retrieval for Legal Opinions and other historical hard and soft copy legal documents.

#### **Need Statement**

#### High Level Functional Requirements:

Documents include both public and confidential legal workproduct in various locations. Identify various repositories. Identify, within each repository which documents are critical. Hard copy documents would need to be made electronic. Soft copy documents converted to consistent electronic format. The end product would need to be searchable in a variety of ways, user friendly and easily accessed by Legal Division employees.

#### What is Driving This Need?

Legal Division staff have maintained critical historical data in a variety of ways including: archive storage hard copy, onsite hard copy, network soft copy, secured folder soft copy, E-mail, Intranet soft copy and Internet soft copy. Maintenance of these documents has been inconsistent amongst the Division and critical workproduct has been lost or is not easily available. This crucial information is regularly referred to by all staff. An efficient repository with searchable features is needed in order to retain valuable workproduct and to avoid "reinventing the wheel".

#### Risk to the Organization if This Work is Not Done:

Critical workproduct has been lost or is not accessible. Staff time and effort is spent re-creating workproduct that was previously completed resulting in increased time to respond to clients. Risk that legal advice provided to clients is inconsistent

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Benefit Statement	
Intangible Benefits	
Process Improvements (describe the nature of the process improvement):	
The ability to easily search electronic repositories would allow staff to complete assignmen waiting for delivery of hardcopies from archived storage. Risk of losing hard copy documents	
waiting for donvery of hardeepide from are inved eterage. There existing hard expy decarries	no and womproduct to minimized.
Other Intangible Benefits:	
Tangible Benefits	
Revenue Generation (describe how revenue will be generated):	
(decense now revenue will be generated).	
Cost Savings (describe how cost will be reduced):	
Hard copy documents are currently stored in the Legal Division and at Archives. Electronic	storage would be less costly.
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## **CA-PMM**

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Cost Avoidance (describe the cost and how avoided):	
Risk Avoidance (describe the risk and how avoided):	
Improved Services:	
Legal staff could work more efficiently with less risk of losing important data.	
Consistency	

"No" Responses		Rationale	Action Required	
Enterprise Architecture	Yes			
Business Plan	Yes			
Strategic Plan	Yes			

## **CA-PMM**

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Solution Alternatives	
Solution Alternatives	
Solution Alternatives  Alternative 1:	

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## **CA-PMM**

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		erations for Alternative 1:
	<ul> <li>Additional servers may be needed to uments to an organized electronic form</li> </ul>	house documents currently stored in hardcopy format. May require contracting nat.
ROM Cost:	to	Note: high end of range must not exceed 200% of low end of range
	Alte	ernative 2:
	Technical Conside	erations for Alternative 2:
ROM Cost:	to	Note: high end of range must not exceed 200% of low end of range

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	Alterna	ive 3:
	Technical Considerati	ons for Alternative 3:
ROM Cost:	to	Note: high end of range must not exceed 200% of low end of range
	•	
	Recommend	ation
Comparison:		
Alternative 1	ROM Cost	Risk
	\$0 - \$0	
Alternative 2	ROM Cost	Risk
Alternative 3	\$0 - \$0 ROM Cost	Risk
Alternative 3	\$0 - \$0	RISK
	<b>,</b>	
Conclusions:		
1		
2		
3		
4		

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Recommendatio	n:						
		Pr	oject Approach (if known	)			
System	Complexity:		System Busines	ss Hours:	(e.g., 24x7, 9am-5pm) :		
Architecture	☐ Mainframe	☐ Client Server	□ Web Base	d		Num. of New Databases	:
Technology	□ New	$\square$ New to Staff	☐ In-House I	Experienc	ce	Interfaces	:
Implementation	☐ Central Site	☐ Phased Roll-ou	ıt			Num. of Sites	:
M & O Support	☐ Contractor	☐ Data Center	☐ Project		☐ Returned to Spons	sor	•
Procurement App	roach: (consult with O	SI Procurement Center)				Number of Procu	irements:
Open Procureme	nt? □ Yes	□No	Delegated Procurement?	□ Yes	□ No		
Scope of Contrac	t □ Develo	ppment	nentation	0	☐ Other:		
Anticipated Lengt	h of Contract:		Years /	exter	nsions for	years	